THREE-STEP INSTRUCTIONS TO ACCESS/PRINT COVID-19 RESULTS IN PATIENT PORTAL

1. Patient Portal Home Screen, Step 1. Click on drop down arrow next to "Health Record" on left side of screen.

2. Left hand side, drop down menu now displayed. Step 2. Click on sub-folder, "Covid-19 Results".

3. Your COVID results now displayed as soon as posted in GENESIS. Step 3. Click on "Print" button if hard copy needed.

MHS GENESIS
DEPARTMENT OF DEFENSE
MILITARY HEALTH SYSTEM

COVID-19 Results

3. Click "Print" button.   [Print]

Ⓐ Viewing health record for

Covid-19 Laboratory Results

SARS-CoV-2 PCR

Not Detected

Date: Nov 22, 2020 12:25 p.m. PST

▸ Show more info

SARS-CoV-2 PCR

Negative

Date: Jul 18, 2020 01:39 p.m. PDT   Reference Range: Negative

▸ Show more info

‹ Previous   Next ›

Left navigation menu:
- 🏠 Dashboard
- ⊞ Health Record   ⌄
  - ⊞ Health and Immunizations
  - ⚕ Results & Measurements
  - 📄 Documents
  - 🔗 Medications
  - ✒ Procedures
  - 📑 Visit Summaries
  - ✳ Radiology
  - 🧪 Pathology
  - ☑ Clinical Notes
  - ⚕ **Covid-19 Results**

4. Screenshot of Printed Results:

ⓘ **COVID-19 Notice:** If you have symptoms of COVID-19 or any non-urgent medical issues please stay home; you can complete an e-Visit, send a secure message to your provider, or call the Nurse Advice Line at 1-800-874-2273. Not sure about symptoms? Visit CDC @ https://www.cdc.gov/coronavirus/2019-ncov/index.html —https://www.cdc.gov/coronavirus/2019-ncov/index.html. See your installation and MTF website for local details.

You may take an e-Visit for COVID-19 under the Appointments and e-Visits menu in your patient portal: https://patientportal.mhsgenesis.health.mil/appointments/e-visits —https://patientportal.mhsgenesis.health.mil/appointments/e-visits

COVID-19 Results

Patient Name: Last, First Middle E

Covid-19 Laboratory Results

SARS-CoV-2 PCR
Not Detected
Date: Nov 22, 2020 12:25 p.m. PST
Ordered By: FREDERICK, DANIEL E

Note: Nov 22, 2020 02:19 p.m. PST
Reference Range: NOT DETECTED or NEGATIVE
Interpretation: 2019-nCoV POSITIVE or DETECTED indicates nucleic acid from 2019-nCoV/SARS-CoV-2 was detected and requires reporting to CDC and Preventive Medicine immediately. INCONCLUSIVE indicates that not all targets were positive and the lab will coordinate for additional testing instructions. NOT DETECTED or NEGATIVE indicates no 2019-nCoV/SARS-CoV-2 RNA was detected within the limitations of the test. INVALID indicates that the test result was not valid, collect a new specimen from the patient.

Version 1, 24 November 2020, def.